

PRIVACY POLICY

How does MyWill collect information from you?

MyWill collects information from you when you send it to **MyWill** directly by filling out forms on **MyWill** Website (including any application you may make for Services or the Software), corresponding with **MyWill** by e-mail, writing to **MyWill** by post, or speaking to **MyWill** by telephone. **MyWill** also collects information from you when you browse the Website and use the Software, as set out in detail below. Some of the methods **MyWill** uses to collect data are automated and will take effect automatically as you navigate the Website and/or use the Software.

What information does MyWill collect?

Personal Information.

Personal information means any information relating to an identified or identifiable natural person; an identifiable natural person is one who can be identified, directly or indirectly, by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person (“Personal Information”).

MyWill may collect the following Personal Information from you: name, address, date of birth, telephone number, postal address, e-mail address, IP address, information about the type of browser you use, your operating system, the screen resolution of your browser, your ISP, which pages you view on the Website and the time and duration of your visits to the Website, credit card number (in the case of direct customers) and, if applicable, company name, postal address, telephone number, e-mail address, national identification number, passport number, credit card number or tax ID number as well as similar information concerning technical contacts, marketing contacts, and executive contacts within your company or organisation.

User Communications.

If you communicate with **MyWill**, **MyWill** may collect information relating to that communication whether it takes the form of e-mail, letter, forum posting, testimonials or any other form of communication between you and **MyWill** or submitted by you to the Website (collectively, “User Communications”).

Non-Personal Information.

MyWill also collects data in a form that does not, on its own, permit direct association with any specific individual. **MyWill** may collect, use, transfer, and disclose non-personal information for any purpose.

What information does MyWill collect if you're under the age of 13?

By Default, **MyWill** does not knowingly collect Personal Information about children under the age of 13. If **MyWill** becomes aware that it has inadvertently collected Personal Information about children under the age of 13, it will take steps to delete the information as soon as possible, except where **MyWill** is required by applicable law to keep it.

Where **MyWill** knows a child is above the age of 13, but considered a minor under applicable law, **MyWill** will obtain parental/guardian consent prior to using that child's Personal Information.

How does MyWill use and store the information it collects?

As a general matter, **MyWill** may use the Personal Information you disclose to **MyWill** to improve and provide the Website, the Services and **MyWill** other products and services, and for the specific purpose that you gave **MyWill** your Personal Information. More specific details on how **MyWill** uses your information follows below.

MyWill may use Personal Information to create and authenticate your account, to process transactions you request such as domain name registration in order to perform any contract you have entered into with **MyWill**, to provide you with customer and technical support and to communicate with you about your account and **MyWill** products and services.

MyWill may also use Personal Information to offer, market or advertise to you **MyWill** products and services. While such **MyWill** products and services may reference, incorporate, or include third-party products and services, **MyWill** will not use your Personal Information to independently offer, market or advertise third-party products and services unless **MyWill** first obtains your consent to do so.

From time to time, **MyWill** may use your Personal Information to send important notices, such as important product updates and communications about purchases as well as changes to **MyWill** terms, conditions, and policies. Because this information is

important for your interaction with **MyWill** you may not opt out of receiving these communications.

MyWill may also use your Personal Information for any other legal purpose stated in this Privacy Policy, and any other purpose for which you have given **MyWill** express consent.

Where you consent to **MyWill** doing so, **MyWill** may use your Personal Information to send you direct marketing communications. Should you ever choose to 'opt out' of receiving such communications, **MyWill** may retain your Personal Information on file to ensure that **MyWill** does not continue to target you with communications of the type that you have asked **MyWill** to cease sending to you.

MyWill limits the use of Personal Information to the purposes identified in this Privacy Policy and for which you have provided explicit consent. In accordance with established policies and procedures, **MyWill** retains Personal Information only for as long as necessary to fulfil the stated purposes, unless it is required by law for a different period or **MyWill** has the consent of the individual.

In accordance with established policies and procedures, **MyWill** will periodically destroy or erase any Personal Information that is no longer needed.

MyWill may use User Communications in the same way as **MyWill** uses Personal Information. If you communicate with **MyWill** for a particular purpose, **MyWill** may use your User Communications for that purpose. For example, if you contact **MyWill** for technical support, **MyWill** may use your communications to provide technical support to you.

MyWill may use Server Information to provide you with technical support services and to maintain, evaluate, improve and provide **MyWill** products and services. **MyWill** may also use such information to investigate unlicensed (and therefore unauthorised) uses of **MyWill** software.

Where is your Personal Information stored?

MyWill is a global company and your personal data may be transferred to and stored at our Malaysia office and associated data centres and by accepting our terms of service, you are explicitly consenting to this transfer and storage taking place. We will

take all steps reasonably necessary to ensure that your personal information is treated securely and in accordance with this privacy policy.

How does MyWill protect your Data Security?

MyWill will protect the confidentiality of your personal information, account information and personal communications to the fullest extent possible and consistent with the law and the legitimate interests of **MyWill**, its partners, its employees and other customers of **MyWill** services. To protect the loss, misuse, and alteration of information that is collected from customers, **MyWill** has appropriate physical, electronic, and managerial procedures in place.

How can I modify my personal information?

You may modify your personal information by logging a Help Desk ticket to make the request or update from the **MyWill** profile Edit.

Will MyWill Ever Send Me Direct Mailings?

From time to time, **MyWill** may send you information about various products and services that may be of interest. We will not send you information of this type without specifically allowing you to “opt out” of such mailings. You can opt out by sending an e-mail to admin@mywill.asia however by doing so, you may miss important communication regarding your service.

Information and access to your Personal Information

Based on what you have told **MyWill**, **MyWill** tries to ensure that your contact information and preferences are accurate, complete, and up to date. You have the right to request access to and rectification or erasure of Personal Information or restriction of processing concerning your Personal Information or to object to processing as well as the right to data portability. **MyWill** will comply with erasure requests as long as **MyWill** is not required to retain the Personal Information by law and does not need to retain it for its legitimate business purposes. **MyWill** may decline to process requests that are frivolous/vexatious, jeopardise the privacy of others, are extremely impractical, or for which access is not otherwise required by local law. Access, correction, or deletion requests can be made by emailing admin@mywill.asia.

Your Rights

As a Data Subject you have a number of rights in relation to your Personal Information.

These include your rights:

To ask **MyWill** to confirm what (if any) Personal Information **MyWill** holds relating to you and how that data is processed and used by **MyWill** (often referred to as a 'Subject Access Request');

To have **MyWill** rectify Personal Information which **MyWill** holds about you that is inaccurate;

To have **MyWill** erase Personal Information which relates to you if it is no longer necessary for **MyWill** to continue to process it, or if **MyWill** has no lawful basis to store, process or retain it (though **MyWill** does have rights to refuse these requests in certain situations).

To object to **MyWill** processing your Personal Information;

To be informed about the existence of any automated decision making and profiling of your Personal Information, and where appropriate, be provided with meaningful information about the logic involved, as well as the significance and the envisaged consequences of such processing that affects you;

Should you ever wish to exercise one or more of these rights you should contact **MyWill** at admin@mywill.asia.